



Our Plan 2024 – 2026

<u>Our Quest</u>	To be the foremost resource for People with disabilities and the families who love them. Core Values = Compassion – Respect – Results			
<u>Our Mission</u>	The mission of Ability Connection is to enrich the lives of people with disabilities....one person at a time.			
<u>Strategic Map Key Impact Areas</u>	For The Person A Purposeful Life Personalized Care and Support Life-Long Learning Work Skills and Employment Residential Options Enjoying Their “Best” Lives	For The Family Peace of Mind Exceptional Loved-One Care and Support Temporary Caregiving Relief Access to Information Connection to Services and Resources Provide an Advocate for Their Needs	For The Community Resource and Connections Information, Education, Awareness Workforce/Service for Businesses Volunteer Engagement Opportunities Celebrating Contributions of People with Disabilities	
<u>Key Strategies</u>	<ul style="list-style-type: none"> ▪ Continuous Quality Improvement ▪ Financial Support for Programs and Services ▪ Supported Housing ▪ C.O.R.E Training ▪ Business-Focused Employment Services ▪ Contract Employment ▪ Youth Summer Programs ▪ Weekend Respite ▪ Youth Holiday Programs ▪ After-School Programs ▪ Training Center Drop-in ▪ Serve People on Waiting List ▪ Expand Waiver Services ▪ Member Connection Companions ▪ Assist Members to Volunteer in the Community ▪ Robust Recreational Opportunities ▪ Tiered Training Center Curricula ▪ Personal Outcome Measures ▪ Young Adult Programming with Clubhouse Model ▪ Exceptional Nursing Services 			
<u>Our Focus</u>	<u>Brand Advancement</u>	<u>Relationships</u>	<u>Capacity</u>	<u>Supporting Structure</u>
	<ul style="list-style-type: none"> Remaining the Provider of Choice Cultivating More Fans and Friends Expanded Brand Awareness Continued Financial Support New Financial Support What makes us unique? 	Business Partnerships: <ul style="list-style-type: none"> Schools Sponsors/Donors Other Non-profit Partners Foundations Faith-based Organizations Vendors 	<ul style="list-style-type: none"> Use of Existing Space Staff Resources Job Responsibilities Volunteers Funding Infrastructure Board Development 	<ul style="list-style-type: none"> Policies Standard Operating Procedures Organizational Structure Staff/Volunteer Development and Growth Incentives and Rewards Core Values
<u>Our Execution</u>	<ul style="list-style-type: none"> Maintain Strong Media Relationships Provide Exceptional Customer Experience Provide Exceptional Quality Expand Ways to Connect People with Services Advance Brand Strategically Through Differentiation 	<ul style="list-style-type: none"> Establish Long-Term, Productive Relationships with Foundations Create Formal, Collaborative Relationships with Other Agencies/Programs to Expand Reach Engage Businesses on Multiple Levels (Volunteer, Sponsor, Hire) Establish Mutually Beneficial Relationships with Vendors 	<ul style="list-style-type: none"> Increase Diverse/Robust Funding Streams Maintain/Grow Donor Base Maximize Use of HQ/Training Centers Sustainability for Youth Programs Adjust Job Requirements to Meet Demands Update Homes and Vehicles Attract Previously Uncommitted Board Members Increase Volunteer Contributions 	<ul style="list-style-type: none"> Maintain Consistently High Standards of Operation and Execution Develop Employees Match Volunteer Skills/Interests with Ability Connection Member Needs Expand Community Information/Awareness Effective Use of Communication Technology